GENERAL TERMS OF SALE

ORDERS

All orders are subject to confirmation by us and, therefore, do not commit us to the delivery, even partial, of the ordered material.

PRICES

In general, prices are considered to be not binding. Refer to the terms set out in each offer issued by us.

FORWARDING

All goods travel at the buyer's risk and peril, even if delivered free. We are not liable for any delays, damages or shortages that may occur during delivery. Complaints must be addressed by the buyer to the shipping companies, or other forwarding agents.

GUARANTEE

All our products have a three-year guarantee starting from the date of purchase at our factory. This guarantee binds us only to the replacement of the faulty pieces, which must be returned to our factory and does not cover any consequential damage, or reimbursement of expenses. Also, we are absolutely not responsible for faults arising from any tampering with materials supplied by us during their installation, or utilization.

CLAIMS

No complaints will be considered after three days from the receipt of the goods.

RETURNS

No article may be returned without our clear approval; authorized returns must arrive at the factory, where subject to our decision on each individual case, free carriage and 80% of their net sale price will be acknowledged, with the exception of any expense charged for customer carelessness.

Return of material will be accepted if we consider them faulty even if the purchase dates back to over one year from the date of purchase, but only explicitly authorized by us.

PAYMENT

The terms are those set in our offers, or during negotiations with customers. In case of default in payment at maturity, a 10% interest will be added plus the official rate of discount and, furthermore, the seller will have the right to interrupt any other delivery, without prior notice, considering all the other orders in progress to be cancelled.

The competent court for any controversy is the Court of Novara.

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ASSICURAZIONE CONTRO I RISCHI DI RESPONSABILITA' CIVILE
I PRODOTTI FAR SONO ASSICURATI DA:

REALE
ASSICURAZIONI

REALE MUTUA ASSICURAZIONI
Sede Legale e Direzione Generale: Via Corte d'Appello, 11 - 10122 Torino - Italia

secondo le normative E.C.E. legge 24558 N. 224 del 24/05/1988 riguardanti le responsabilità del fabbricante per qualsiasi danno derivante da prodotti difettosi

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